



Shelby Energy Cooperative

A Touchstone Energy Cooperative 

Scam Alert: Shelby Energy Cooperative the Target of Recent Scam



Shelby Energy Cooperative wants to let our members know about a scam that happened on 2/14/17 at Shelby Energy. A Cooperative member was called by someone impersonating a Cooperative representative from a phone number that appeared to be a Shelby Energy number. The members were told they had an outstanding invoice and their electricity would be cut off today if they did not pay immediately. The member was given a work order number and an "800" call back number including the amount to be paid.

Shelby Energy does NOT contact our members for payment of invoices. If you suspect a scam, please take extra precaution and call your local cooperative office at 800-292-6585 to verify the legitimacy of the phone call.

In this instance, the member contacted Shelby Energy and found out that it was a scam. Unfortunately, not all cooperative members who have been targeted have been that lucky since they lost their money due to the scam. We are sharing this information with our members so that they may pass it along to other members in our area to avoid any other situations pertaining to this scam attempt.