

Appliance Recycling Program

Want \$50 for recycling your old refrigerator or freezer? We will pay you for recycling your inefficient, working appliance through our Appliance Recycling Program.

Member needs to call 1-844-HAUL4ME. The recycling contractor call center will answer the call as “Kentucky’s Touchstone Energy Cooperatives” and will take care of everything after that including verifying that the caller is a member of the co-op, scheduling the appliance pickup, picking up the appliance and recycling, and mailing the rebate check to your member with co-op logo on the check.

Refrigerators and Freezers receive \$50 each. No other appliances receives a rebate.

Once a member has called ARCA and scheduled the pick-up they need to follow these requirements:

- o We require that an adult, age 18 or older, be present at the appointment to sign the release of the unit.
- o Remember the refrigerator(s) and/or freezer(s) need to be plugged in and working at the time of collection as we need to verify the unit is in working condition.
- o We also require that the unit(s) is between 7.75 - 30 cu ft.
- o All food must be removed, the unit defrosted and dry, drip pan drained and water lines disconnected prior to collection.
- o Please ensure that there is a clear pathway to the refrigerator and that pets are restrained for safety reasons.
- o If the unit is located on or above the third floor, and there is no elevator, it is your responsibility to move the appliance to a lower level.
- o If you made arrangements on your order to leave your unit outside for collection, please ensure the following:
 - o Provide ARCA Inc. written authorization to remove the unit on your behalf.
 - o Leave written authorization in the unit. (Order number, name, date, signature)
 - o Ensure the unit is plugged in, as the driver must confirm that it is in working order.