



# Shelby Energy Cooperative

A Touchstone Energy® Cooperative



April 2018

## Shelby Energy celebrates National Lineman Appreciation Day with #ThankALineman

All of us at Shelby Energy are dedicated to improving the quality of life in the communities we serve. Yet no one works harder or longer hours than our line technicians.

It's a marvel of this era that electricity is a given. Thanks to co-op leaders of previous generations, we have a system and a structure in place to serve you. Our line technicians play a critical role in making sure Shelby Energy's infrastructure is built and maintained, so that we may consistently provide our members safe and reliable electricity.

America's electric cooperatives have designated the second Monday of April as National Lineman Appreciation Day.

On April 9, Shelby Energy will honor our hard-working line technicians who often face challenging conditions to keep the lights on. We are proud to honor the 14 technicians that maintain 2,139 miles of power lines in our service territory.



*Line Technician - Tim Wolpert*

The efforts and sacrifice of these employees are plain to see, but you may not realize the amount of training and study it takes to be a qualified line technician. It's approximately a five-year process to advance from an apprentice level lineman to a journeyman lineman. Apprentices work alongside our veterans, learning best practices and what is expected to serve our members safely and efficiently.

We stress safety every day at Shelby Energy. When working with electricity, diligence and professionalism are absolute

*Line Technicians (from left to right) James Crume and Richard Spoonamore*

necessities. That's why the line technicians who work to restore and maintain your power never stop training. In conjunction with training from the Kentucky Association of Electric Cooperatives, our line technicians are always learning and are held to professional standards to keep everyone safe.

Line technicians are the first responders of Shelby Energy and they're always ready to get the job done, day or night. Whether they're restoring power after a major storm or maintaining critical infrastructure to our electric distribution system, line technicians are at the heart of everything we do.

Shelby Energy invites you to take a moment to thank a lineman for the work they do. Use #ThankALineman on social media on April 9 to show your support for the men and women who light our lives.



## BOARD OF DIRECTORS

Ashley Chilton • Chairman  
Pat Hargadon • Vice Chairman  
Roger Taylor Jr. • Secretary-Treasurer  
R. Wayne Stratton • Diana Arnold  
Jeff Joyce  
Debra J. Martin • President & CEO

### Shelbyville Office Hours

Monday – Friday:

7:30 a.m. – 4:30 p.m.

Mailing Address: 620 Old Finchville Road  
Shelbyville, KY 40065-1714  
(502) 633-4420

### Remote Payment Centers

Henry County Supply

Monday, Wednesday, Friday: 8 a.m. – 5 p.m.

Tuesday, Thursday: 8 a.m. – 6 p.m.

Saturday: 8 a.m. – 3 p.m.

Riverside

Smoker's Friendly

Monday - Thursday: 8:00 a.m. – 6:30 p.m.

Friday and Saturday: 8:00 a.m. – 7:30 p.m.

Sunday: 9:30 a.m. – 5:30 p.m.

Poppy's General Store

24 Equity Drive, Bedford, KY 40006

(502) 663-6028

Mon. – Sat. 5:30 a.m. – 9:00 p.m.

Sunday 12:00 p.m. – 9:00 p.m.

For information or to report an outage

**1-800-292-6585**

Visit our website at:

[www.shelbyenergy.com](http://www.shelbyenergy.com)

Email: [shelbyenergy@shelbyenergy.com](mailto:shelbyenergy@shelbyenergy.com)

### Online Bill Pay:

Access your Shelby Energy account through our website at [www.shelbyenergy.com](http://www.shelbyenergy.com).

Click on "Online Bill Pay" to view your electric bill and make payments by debit card, e-check, Visa, or Mastercard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

The new member survey winner for January 2018 is  
Lauren Cassel of Milton, KY.



SHUTTERSTOCK

## Safety Matters Can you dig it? Call 811 first!

Have you ever come home to find painted lines or little colored flags near your property?

Various colored flags identify what lies beneath the ground, and if you see flags it's possible your neighbor has called 811 to have underground utilities identified. If the flags are red, that means electricity lines are buried underneath.

There are all types of lines and pipes buried beneath the surface of the earth, and the flags on the surface indicate service lines for water, electricity and natural gas. So, when you start planning to dig anywhere on your property, call 811 a few days before you break ground. Utility professionals will be dispatched to your home or

business to determine the location of underground lines.

When you make the free call to 811 before you dig, you'll help prevent unintended consequences such as injury to you or your family, damage to your property, utility service outages to the entire neighborhood and potential fines and repair costs.

Picking up the phone and calling 811 before you dig is the easy part. The hard part is getting the shovel out and going to work after your underground line inspection is complete.

Shelby Energy is concerned for your safety. This spring, call 811 before you dig and be safe. (Please see the next page for the Kentucky 811 APWA Uniform Color Code for each type of utility.)



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*Spring is here!*

**DIG SAFELY**



Know what's below.  
**Call before you dig.**

# APWA Uniform Utility Color Code



Required information when calling:

- City and county
- Street address
- Cross street
- Type of work
- Name of caller
- Telephone
- Start date and time
- Contractor
- Contractor address and telephone

Call 811 or 800-752-6007  
two business days before you dig  
[www.kentucky811.org](http://www.kentucky811.org)

|        |                           |
|--------|---------------------------|
| RED    | ELECTRIC                  |
| YELLOW | GAS-OIL-STEAM             |
| ORANGE | TELEPHONE-CATV            |
| BLUE   | WATER                     |
| GREEN  | SEWER                     |
| PURPLE | RECLAIMED WATER           |
| PINK   | TEMPORARY SURVEY MARKINGS |
| WHITE  | PROPOSED CONSTRUCTION     |



*Come on out and enjoy music, fun and food at our 2018 Annual Meeting!*



**Annual Meeting 2018**  
Henry County High School  
Thursday, June 21  
Registration: 4:30 p.m.  
Business Meeting: 6:30 p.m.



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# April 22 is Earth Day

Earth Day, an annual celebration for the environment, is a good time to resolve to save some energy around your home. You can start this month by:

- Caulking around windows and doors to seal air leaks and adding insulation to your attic, will prevent air-conditioned air from getting out of your house. Wasting less energy is the easiest way to save it.

- Unplugging the TV, stereo, computer, printer and other electronics when you're not using them. Unplug cell phone chargers once you remove the phone.

- Replacing your old thermostat with a programmable model. You could save up to 10 percent on cooling and heating, according to the U.S. Department of Energy.

- Investing in LED light fixtures. You'll save energy and you won't have to replace any lightbulbs for up to 10 years.

- Lowering the water heater's temperature to 120 degrees. Wrap your electric water heater tank in a blanket designed to keep it warm so it will use less energy to heat the water.

- Washing clothes in cold water. You could save more than \$60 a year.

- Replace your air conditioner's filters before the cooling season begins. Clean filters help the system operate more efficiently.

- Put off using the air conditioner, especially at night, until the weather gets hotter. Open the windows instead and let the spring breezes into the house to keep you cool.



## Stormrecovery

DOWNED POWER LINES ARE A THREAT TO THE AREA AROUND THEM



If you see a downed power line, move away from it and anything touching it. Keep a distance of at least 35 feet, as the ground around downed power lines may be energized.

Assume all downed power lines are live. If you see someone in direct or indirect contact with a downed line, do not touch him/her.

**CALL 911 FOR ASSISTANCE.**

If your vehicle comes in contact with a downed power line while you're in the vehicle, stay inside the car. If you must exit the vehicle for life-threatening reasons — jump out and away from it, making sure to land with your feet together and touching. Then, shuffle away with your feet touching until you reach a safe distance. Never attempt to get back into a vehicle that is in contact with a power line.

**IF YOUR VEHICLE HITS A DOWNED POWER LINE, STAY IN THE CAR!**

