



Shelby Energy Cooperative

A Touchstone Energy® Cooperative



August 2017

Back to school — the co-op way

Shelby Energy Cooperative was established to provide access to reliable, safe, and affordable electricity while improving the quality of life in the homes and on the farms in the communities we serve. Though access to electricity is no longer the key challenge, your cooperative remains engaged in its commitment to make life better for the people who live along our distribution lines. It's why you'll find us headed back to school right along with your children.



it safe around electric power lines and in their homes. We also conduct high-voltage demonstrations using a 14-foot trailer equipped with a real power line, meter, and transformer.

Conservation Clubhouse

Shelby Energy is committed to conserving the natural treasures that make Kentucky a beautiful place to call home. We're taking that commitment into local classrooms through a program called Conservation Clubhouse. A co-op biologist teaches students about everyday environmental sustainability and renewable energy sources. Students also have the opportunity to hold non-venomous snakes and reptiles during this hands-on learning activity.

Safety demonstrations

We place a high priority on safety here at Shelby Energy, so we provide educational programming that reminds students to use electricity carefully. Shelby Energy employees visit area schools to teach children how to play

Scholarships

Each year, Shelby Energy Cooperative searches for outstanding high school seniors to represent the cooperative in our Scholarship Program. Six \$1,000 scholarships, two per district, are awarded based on grade-point average, ACT scores, school and community involvement, and need.

Shelby Energy also offers a \$1,000 scholarship in a program designed to enhance the education and resulting career of a high school senior who will attend an approved line technician training program as a full-time student.



Youth Tour

Every June, Shelby Energy awards three local high school juniors expense paid trips to Washington, D.C., to join 1,500 high school students from across the country for the National Rural Electric Cooperative Youth Tour. The students spend a week in our nation's capital to learn about America, develop leadership skills, and gain a better understanding of electric cooperatives. In addition, our Youth Tour representatives receive a one-day trip to Frankfort to tour various state government offices and meet with elected officials. The application process begins in February, check our website, www.shelbyenergy.com, and watch the magazine for more details.

For more information about these and other member programs, please contact our office at (800) 292-6585.

Debra J. Martin
President & CEO
Shelby Energy
Cooperative



2017 ANNUAL MEETING

BOARD OF DIRECTORS

Ashley Chilton • Chairman
Roger Taylor Jr. • Secretary-Treasurer
R. Wayne Stratton • Diana Arnold
Pat Hargadon
Debra J. Martin • President & CEO
Donald T. Prather • Attorney

Shelbyville Office Hours

Monday – Friday:

7:30 a.m. – 4:30 p.m.

Mailing Address: 620 Old Finchville Road
Shelbyville, KY 40065-1714
(502) 633-4420

Bedford Office Hours

Office closing 9/15/17

Monday – Friday

7:30 a.m. – 4:30 p.m.

closed for lunch from

11:30 a.m. – 12:45 p.m.

(502) 255-3001

Remote Payment Centers

Henry County Supply

Monday, Wednesday, Friday: 8 a.m. – 5 p.m.

Tuesday, Thursday: 8 a.m. – 6 p.m.

Saturday: 8 a.m. – 3 p.m.

Riverside

Smoker's Friendly

Monday - Thursday: 8:00 a.m. – 6:30 p.m.

Friday and Saturday: 8:00 a.m. – 7:30 p.m.

Sunday: 9:30 a.m. – 5:30 p.m.

For information or to report an outage

1-800-292-6585

Visit our website at:

www.shelbyenergy.com



Email: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account
through our website at
www.shelbyenergy.com.

Click on "Online Bill Pay" to view your
electric bill and make payments by debit
card, e-check, Visa, or MasterCard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

The new connect survey winner for April 2017 is Carrie Smith of Taylorsville, and the winner for May 2017 is Kristin Francis of Milton.





Shelby Energy Cooperative Closing Bedford Office 9/15/17

After an extensive evaluation based on safety, efficiency, and cost effectiveness, the decision has been made to close Shelby Energy Cooperative's district office in Bedford, Kentucky on Friday, September 15, 2017. This was not an easy decision by the board and management, but the safety of our employees is our top priority. Although, Shelby Energy will no longer have a physical office in Trimble County, we will continue

to provide local payment services through a new remote payment center being installed at Poppy's General Store, 24 Equity Drive in Bedford, Kentucky.

The office, located in Shelbyville, Kentucky, will continue to be available Monday through Friday from 7:30 a.m. to 4:30 p.m. The 24-hour answering service will remain available to all members, when needed. Members may also take advantage of other payment options we offer

including bank-draft service, payment by telephone, on line payment (www.shelbyenergy.com) or mailing your payment to P.O. Box 309, Shelbyville, KY 40066.

During this transition and afterwards, it is Shelby Energy's goal to continue that same quality customer service to those affected and to all members. If you have any questions or concerns, please feel free to call our office at (800) 292-6585 and we will be glad to assist you.

Shelby Energy Remote Payment Locations



Henry County Supply

1497 Campbellsburg Road
New Castle, KY 40050
(502) 845-5620

Mon., Wed. & Fri. 8:00 a.m.–5:00 p.m.
Tues. & Thurs. 8:00 a.m.–6:00 p.m.
Saturday 8:00 a.m.–3:00 p.m.
Sunday–closed



Poppy's General Store

24 Equity Drive
Bedford, KY 40006
(502) 663-6028

Mon.–Sat. 5:30 a.m.–9:00 p.m.
Sunday 12:00 p.m.–9:00 p.m.



Riverside Smoker Friendly

18 Coopers Bottom Road
Milton, KY 40045
(502) 268-3120

Mon.–Sat. 8:00 a.m.–8:00 p.m.
Sunday 9:30 a.m.–6:00 p.m.

The Hole Truth

A leak here... A crack there... No big deal, right?

Wrong. Add up all the leaks in your home – around windows and doors – and it can equal a three-inch hole in the wall. That's your hard-earned heating and cooling dollars slipping outside.

You can find and seal those leaks by asking us about the Button-Up program. You'll save energy, money, and be more comfortable by making the suggested improvements. Plus, you may qualify for a rebate through participation.

Call us or visit www.shelbyenergy.com to find out more.



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