



Shelby Energy Cooperative

A Touchstone Energy® Cooperative 

July 2017

Inspired by independence

On Independence Day, many of us share the holiday by gathering with family and friends for activities such as watching fireworks, grilling burgers, and participating in community celebrations. These traditions are how we Americans celebrate the anniversary of the signing of the Declaration of Independence.

As you enjoy the holiday, take a moment to reflect on the significance of the day. Approving the Declaration on July 4, 1776, was a bold and brave move for the members of the Continental Congress. A document declaring a people's liberties and freedoms was unheard of and signing it was considered an act of treason during that time in history.

Today, this marvelous document remains a guiding light for Americans. It inspires us to continually expand on the ideals of freedom. The founding of Shelby Energy Cooperative is a perfect example of the heights that can be reached by those who are inspired by independence.

Local people denied the benefits and conveniences of electricity took the first steps toward a new kind of freedom in 1937. They banded together to make electricity accessible to rural



homes, and succeeded in gaining independence from life in the dark.

Whether on the grand scale of national independence or the freedoms afforded by our local co-op, I

hope you will never take for granted the sacrifices of others that make our very blessed life possible.

Shelby Energy will, again, be honoring those who protect our liberties through service in the armed forces by sponsoring Honor Flight. This is the seventh year we have joined with Kentucky's Touchstone Energy Cooperatives to fly war veterans to Washington, D.C.

The board, management, and employees of Shelby Energy invite you to join us at Blue Grass Airport in Lexington on Saturday, September 16, to personally express your appreciation to these deserving veterans.

Here's wishing you and your family a safe July 4th holiday. From Shelby Energy, happy Independence Day!

Debra J. Martin
President & CEO
Shelby Energy
Cooperative



Shelby Energy's offices will be closed in observance of Independence Day on Tuesday, July 4. In the event of an emergency or outage, please call: (800) 292-6585.

BOARD OF DIRECTORS

Ashley Chilton • Chairman
Roger Taylor Jr. • Secretary-Treasurer
R. Wayne Stratton • Diana Arnold
Pat Hargadon
Debra J. Martin • President & CEO
Donald T. Prather • Attorney

Shelbyville Office Hours

Monday - Friday:

7:30 a.m. - 4:30 p.m.

Mailing Address: 620 Old Finchville Road
Shelbyville, KY 40065-1714
(502) 633-4420

Bedford Office Hours

Monday - Friday

7:30 a.m. - 4:30 p.m.

closed for lunch from
11:30 a.m. - 12:45 p.m.

(502) 255-3001

Remote Payment Centers

Henry County Supply

Monday, Wednesday, Friday: 8 a.m. - 5 p.m.

Tuesday, Thursday: 8 a.m. - 6 p.m.

Saturday: 8 a.m. - 3 p.m.

Riverside

Smoker's Friendly

Monday - Thursday: 8:00 a.m. - 6:30 p.m.

Friday and Saturday: 8:00 a.m. - 7:30 p.m.

Sunday: 9:30 a.m. - 5:30 p.m.

For information or to report an outage

1-800-292-6585

Visit our Web site at:

www.shelbyenergy.com



E-mail: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account
through our Web site at
www.shelbyenergy.com.

Click on "Online Bill Pay" to view your
electric bill and make payments by debit
card, e-check, Visa, or MasterCard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

The new connect survey winner for February 2017 is Chris Westkamper of Waddy, and the winner for March 2017 is Cindy Williams of Carrollton.

Shelby Energy Cooperative Closing Bedford Office

After an extensive evaluation based on safety, efficiency, and cost-effectiveness, the decision has been made to close Shelby Energy Cooperative's district office in Bedford. This was not an easy decision by the board and management, but the safety of our employees is our top priority. Although Shelby Energy will no longer have a physical office in Trimble County, we will continue to provide local payment services.

Shelby Energy will be installing a remote payment center at Poppy's General Store, which is located at 24 Equity Drive in Bedford. At this location, members will be able to make their payments by the same methods currently offered at the Bedford office. Poppy's hours of operations are Monday through Saturday 8:00 a.m. to 9:00 p.m. and Sunday noon to 9:00 p.m.

The new payment center at Poppy's General Store will be in addition to the two payment centers currently available within our service territory at the following sites:

- Henry County Supply at 1497 Campbellsburg Rd., New Castle
- Riverside Smoker's Friendly at 18 Coopers Bottom Rd., Milton

The office located in Shelbyville will continue normal business hours Monday through Friday from 7:30 a.m. to 4:30 p.m. In addition, the 24-hour answering service will remain available to all members when needed. Members can also take advantage of other payment options we offer, including bank-draft service, payment by telephone, online payment, or mailing your payment to P.O. Box 309, Shelbyville, KY 40066.

Plans are in place to begin the transition of closing the Bedford office, and we will continue to update you as this plan progresses. Payments will no longer be accepted at the Bedford office after Friday, September 15, 2017. Following this date, members can make bill payments at one of the three payment centers or by the other available methods mentioned above.

It has been an honor serving the surrounding communities at our Bedford office. During this transition and afterward, it is Shelby Energy's goal to continue that same quality customer service to all of our members.

If you have any questions or concerns, please feel free to call our office at (800) 292-6585 and we will be glad to assist you.

70% of Lightning Fatalities OCCUR JUNE THROUGH AUGUST

Take extra care when enjoying outdoor sporting events and activities when weather turns threatening. If you hear thunder, lightning is close enough to pose an immediate threat. That is why the National Weather Service advises: "When Thunder Roars, Go Indoors!" Lightning can strike up to ten miles away from rain, even if you don't see clouds.

Safe Electricity urges everyone to understand the importance of lightning awareness and how to stay safe. Learn more at SafeElectricity.org

 Safe
Electricity.org



**Shelby Energy
2017 Washington
Youth Tour Delegates**

Hannah Cleary
Martha Layne
Collins High School

Mathew Munsterman
Martha Layne
Collins High School

Zack Graas
Saint Xavier
High School

Shelby Energy 2017 Scholarship Recipients

District I

Kelsey Markle—Shelby County High School
Cameron Hedden—Shelby County High School

District II

Kassidy Tingle—Henry County High School
Megan Clifford—Henry County High School

District III

Emily Line—Trimble County High School
Kallie Kaufman—Trimble County High School

Congratulations!



Powering Up

When electricity goes out, most of us expect power will be restored within a few hours. But when a major storm causes widespread damage, longer outages may result. Co-op line crews work long, hard hours to restore service safely to the greatest number of consumers in the shortest time possible. Here's what's going on if you find yourself in the dark.

1 High-Voltage Transmission Lines

Transmission towers and cables that supply power to transmission substations (and thousands of members) rarely fail. But when damaged, these facilities must be repaired before other parts of the system can operate.

2 Distribution Substation

Each substation serves hundreds or thousands of consumers. When a major outage occurs, line crews inspect substations to determine if problems stem from transmission lines feeding into the substation, the substation itself, or if problems exist down the line.

3 Main Distribution Lines

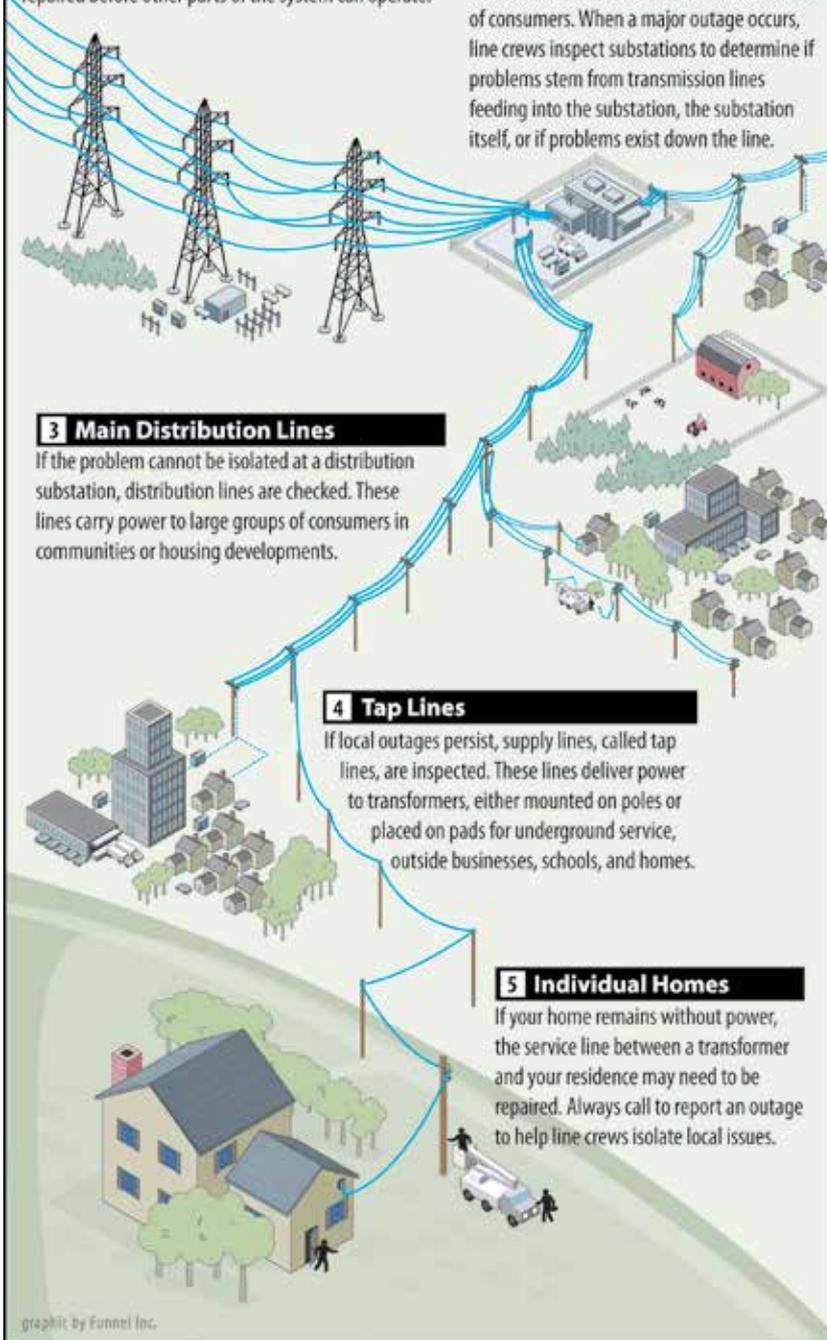
If the problem cannot be isolated at a distribution substation, distribution lines are checked. These lines carry power to large groups of consumers in communities or housing developments.

4 Tap Lines

If local outages persist, supply lines, called tap lines, are inspected. These lines deliver power to transformers, either mounted on poles or placed on pads for underground service, outside businesses, schools, and homes.

5 Individual Homes

If your home remains without power, the service line between a transformer and your residence may need to be repaired. Always call to report an outage to help line crews isolate local issues.



graphic by Funnel Inc.

Keep Your Cool (and Cash) in Hot Weather

Do heat and higher-than-normal electric bills leave you a little hot under the collar? Our co-op has several ways to cool you down.

With our SimpleSaver program, you get credits to lower your electric bill by allowing us to install energy-managing switches on certain appliances. We will pay you up to \$20 annually for each central air conditioner you enroll. Sign up your 40-gallon or larger electric water heater and receive an additional \$10 annual credit. You will automatically receive those bill credits each and every year you remain in the program and will also receive up to a \$20 sign-up bonus just for joining the program.

To sign up, call (800) 305-5493 or go to www.simplesaver.coop

Here are other simple ways to save:

Heave the Old 'Fridge

We'll pick up and dispose of your old refrigerator or freezer (in working condition) if you call 1-844-HAUL4ME (1-888-428-5463). You get a \$50 rebate for each old unit hauled. Also, ask about our ENERGY STAR® Appliance Rebates to earn a \$50 to \$300 in rebates on new appliances.

Plug Leaks

Get a free Button-Up audit to identify costly air leaks. By adding insulation and taking simple do-it-yourself steps – like putting mastic on your ducts, your home can become more comfortable and energy efficient. Plus, you can pocket a cool rebate of up to \$1,370 for documented savings.

Track Your Energy Use

Go to our website and click on *BillingInsights* for an instant analysis of where energy is being used in your home and ways to improve efficiency.

Our co-op has lots of ways to help you save electricity — and money. Contact us to schedule a free energy audit or for information about any of our power-saving programs and rebates. Call us or visit our website at www.togetherwesaveKY.com.

Keep your cool — and cash — this summer. We've got lots of ways to help you save.

Beat the HEAT!

Switch it up...

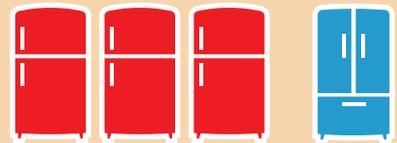
\$20



\$10



Receive **yearly** bill credits



Old refrigerators use
2-3x More Power



POCKET
New Appliance
REBATES
\$50
to
\$300

Want to be

30%
More

Energy
Efficient?



Learn more at
www.togetherwesaveKY.com