



Shelby Energy Cooperative

A Touchstone Energy® Cooperative 

April 2017

A Day in the Life of a Lineman

Lineman Appreciation Day April 10

It could probably be said that without our line technicians Shelby Energy wouldn't exist.

All of our employees make an important and valued contribution toward providing your electric service, but our line technicians are the ones who build and upgrade the electric system that brings safe, reliable, and affordable electricity into your home.

Our line technicians are usually the ones you associate with Shelby Energy. They are working in the community, usually at all hours, especially when inclement weather strikes, making sure your power keeps flowing.

Our line technicians are so important to you and our co-op, in 2015 our national association, the National Rural Electric Cooperative Association, set aside the second Monday of every April as Lineman Appreciation Day. This year the day is April 10.

To really 'appreciate' what our line technicians do, let's spend a day in the life of our linemen.

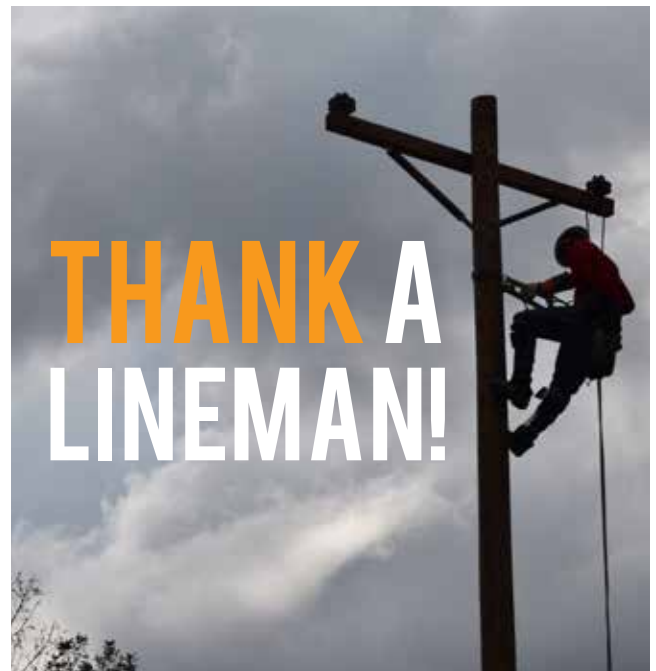
No two days are alike. When a line technician arrives at work, he or she receives a work order outlining the day's jobs. Then, the truck is loaded with the needed materials—poles, wires, transformers, hot stick, line

hardware, tool belt, climbing tools, rubber gloves, and a host of other equipment to ensure their safety.

Once at the job site, a job briefing is conducted to go over the job specifics again and to determine what, if any, job hazards there might be. SAFETY is always our top priority on any job!

A line technician's work may entail running service to a house or business (either overhead or underground), hanging a transformer, digging and setting a utility pole, or hanging outdoor lights. At the end of each job, a line technician will perform an inspection to make sure power flows properly. Sometimes a job may be put on hold if there is a power outage—getting your power restored in a safe, quick manner is a top priority.

At the end of the day, the truck is unloaded—but only if it's a typical day. The day in the life of a line technician usually isn't typical, especially when bad weather hits. It's a tough



job, and that's why we appreciate our line technicians very much. They leave loved ones in the dead of night, or even travel several states away to help other electric cooperatives restore power. That's just what these loyal and dedicated employees do on a regular basis.

If you happen to see any of the line technicians on this special day that is set aside to honor their hard work and expertise, please take the time to tell them how much you appreciate what they do!

BOARD OF DIRECTORS

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Shelbyville Office Hours

Monday - Friday:

7:30 a.m. - 4:30 p.m.

Mailing Address: 620 Old Finchville Road
Shelbyville, KY 40065-1714
(502) 633-4420

Bedford Office Hours

Monday - Friday

7:30 a.m. - 4:30 p.m.

closed for lunch from

11:30 a.m. - 12:45 p.m.

(502) 255-3001

Remote Payment Centers

Henry County Supply

Monday, Wednesday, Friday: 8 a.m. - 5 p.m.

Tuesday, Thursday: 8 a.m. - 6 p.m.

Saturday: 8 a.m. - 3 p.m.

Riverside

Smoker's Friendly

Monday - Thursday: 8:00 a.m. - 6:30 p.m.

Friday and Saturday: 8:00 a.m. - 7:30 p.m.

Sunday: 9:30 a.m. - 5:30 p.m.

For information or to report an outage

1-800-292-6585

Visit our Web site at:

www.shelbyenergy.com



E-mail: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account through our Web site at www.shelbyenergy.com.

Click on "Online Bill Pay" to view your electric bill and make payments by debit card, e-check, Visa, or MasterCard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

The new connect survey winner for December 2016 is Joel Whitice of Milton.

EARTH DAY

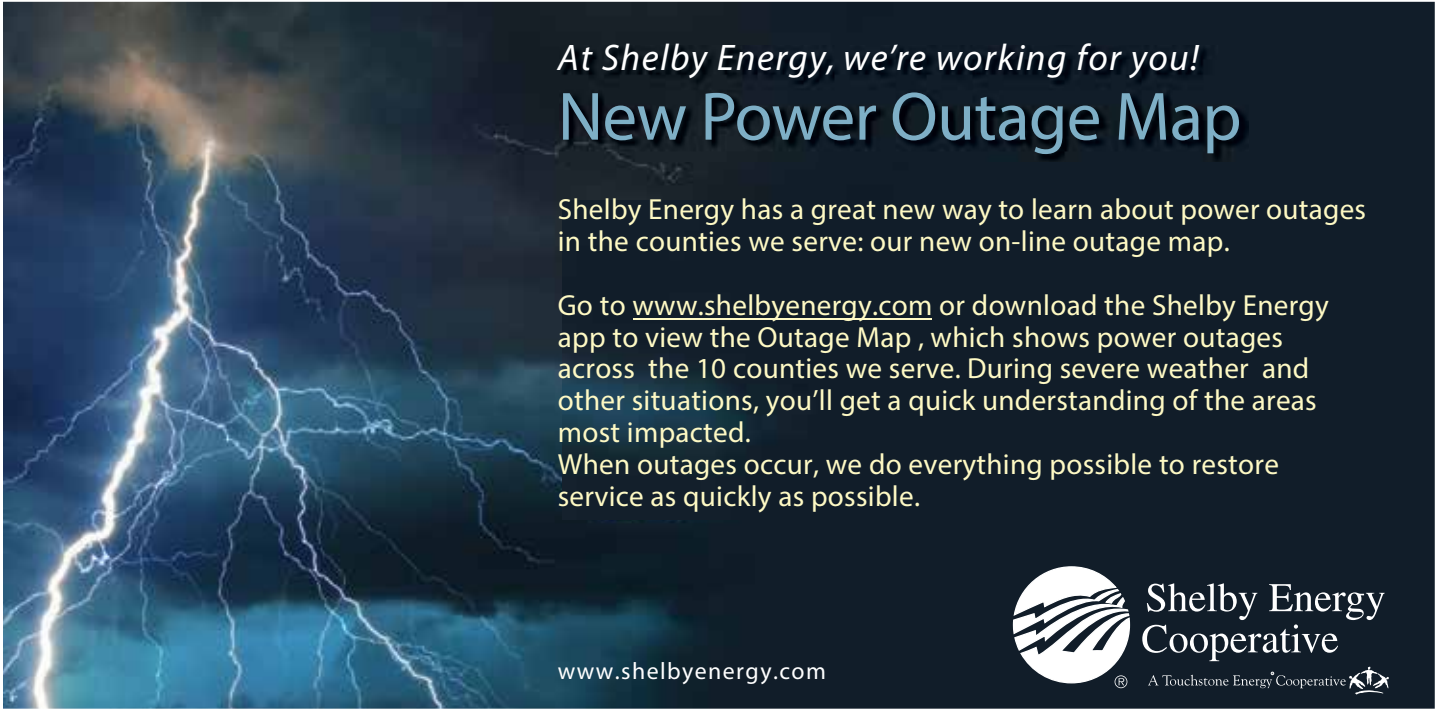
22 APRIL



Make every day Earth Day with some simple energy savers

Earth Day is on April 22. Here are 10 ways to celebrate by saving energy at home:

- 1 Call a qualified air-conditioning technician to service your central air-conditioning system. HVAC equipment needs service every year to head off major problems and keep the system running smoothly all summer.
- 2 As long as the spring weather is mild, open a window instead of turning on the air conditioner. Draw soft spring breezes into the home by turning on your ceiling fans.
- 3 Cook outside on the grill as soon as the weather permits it. When you don't turn on your kitchen's cooktop or oven, you don't heat up your house.
- 4 Close the shades. It's tempting to leave them open on beautiful, sunny spring days. But if it's hot outside, that heat can find its way into your house through the windows and tempt you to crank the a/c up unnecessarily.
- 5 If it's sunny but not hot outdoors, throw those curtains open and let the natural daylight illuminate your home. Then, turn off the lights. You won't need them.
- 6 Don't have a programmable thermostat yet? It's time. Sometimes spring weather calls for heat and sometimes you need the a/c. A programmable thermostat will help you limit how much energy you use for either by automatically turning the temperature up or down as needed.
- 7 Seal the ducts in your central air-conditioning system. Leaky ducts can push your cooling costs up by as much as 30 percent.
- 8 Likewise, caulk around windows and electrical outlets so cool air can't escape your house and hot air can't get in.
- 9 Keep your home's humidity levels low by running kitchen and bathroom exhaust fans—but only until the smoke or steam clears. Running them for too long will suck more than humidity and odor from your home. Those fans can send your comfortable, conditioned air out of the house.
- 10 Change your a/c filter. A clogged filter forces your system to work harder and use more energy. It can also send the dust and allergens it collects right back into your indoor air.



At Shelby Energy, we're working for you!

New Power Outage Map

Shelby Energy has a great new way to learn about power outages in the counties we serve: our new on-line outage map.

Go to www.shelbyenergy.com or download the Shelby Energy app to view the Outage Map, which shows power outages across the 10 counties we serve. During severe weather and other situations, you'll get a quick understanding of the areas most impacted.

When outages occur, we do everything possible to restore service as quickly as possible.

www.shelbyenergy.com



Shelby Energy
Cooperative

® A Touchstone Energy Cooperative 

We hope you 'POP' in for our 80th Anniversary!



80th ANNIVERSARY
Shelby Energy Cooperative
A Touchstone Energy Cooperative 

Annual Meeting
Thursday, June 22
Henry County High School
Registration: 4:30 p.m.
Business Meeting: 6:30 p.m.



BE PREPARED BEFORE A STORM STRIKES

In the event of a power outage, be prepared by keeping the following items in an easy-to-find emergency supply kit.



■ WATER

Three-day supply, one gallon per person per day.



■ TOOLS

Flashlight, extra batteries, manual can opener, battery-powered or hand-crank radio, NOAA Weather Radio with tone alert.



■ FIRST AID KIT AND PRESCRIPTIONS

First aid supplies, hand sanitizer and at least one week's supply of prescriptions and medications for the family.

Learn more at www.ready.gov



Source: American Red Cross, Federal Emergency Management Agency.



Thunderstorm safety tips from the American Red Cross

When thunderstorms are rolling your way, stay safe with these helpful tips from the American Red Cross:

- Listen to local news or NOAA Weather Radio for emergency updates. Watch for signs of a storm, like darkening skies, lightning flashes, or increasing wind.
- Postpone outdoor activities if thunderstorms are likely to occur. Many people struck by lightning are not in the area where rain is occurring.
- If a severe thunderstorm warning is issued, take shelter in a substantial building or in a vehicle with the windows closed. Get out of mobile homes that can blow over in high winds.
- If you can hear thunder, you are close enough to be in danger from lightning. If thunder roars, go indoors! The National Weather Service recommends staying inside for at least 30 minutes after the last thunder clap.
- Avoid electrical equipment and telephones. Use battery-powered TVs and radios instead.
- Shutter windows and close outside doors securely. Keep away from windows.
- Do not take a bath, shower, or use plumbing.
- If you are driving, try to safely exit the roadway and park. Stay in the vehicle and turn on the emergency flashers until the heavy rain ends. Avoid touching metal or other surfaces that conduct electricity in and outside the vehicle.
- If you are outside and cannot reach a safe building, avoid high ground; water; tall, isolated trees; and metal objects such as fences or bleachers. Picnic shelters, dugouts, and sheds are NOT safe.

Source: American Red Cross