



# Shelby Energy Cooperative

A Touchstone Energy® Cooperative 

March 2017



## Safekeeping

*Security is as important as electric safety*

In this world of mayhem, we take safety and security seriously.

Not only does Shelby Energy make electric safety the top priority, your electric co-op also makes sure your electric system is safe from hackers and cyberbullies.

Over the past several years, the threat of cyberattack has become more of a possibility due to the proliferation of smart devices being used to communicate on the electric grid. Fortunately, developers have constructed programs and put procedures in place to ensure you continue to receive safe, reliable, and affordable electric service.

We are proud to say that other electric co-ops across the nation are utilizing a set of cybersecurity policy

templates developed in 2015 by Kentucky's electric cooperative information technology (IT) professionals who were members of the Kentucky Association of Electric Cooperatives IT Association's Cybersecurity Subcommittee.

The templates were developed in a way that individual electric co-ops can create, maintain, and verify its own cybersecurity program based on that co-op's specific needs and resources. The templates are used in conjunction with a cybersecurity toolkit developed by the National Rural Electric Cooperative Association—our national association for America's electric co-ops.

Not only does the cybersecurity toolkit help us develop policies

and procedures to keep our electric system safe, it also helps us implement programs to help avoid identity theft of our members' information. In fact, the cybersecurity work group identified three major drivers used to produce the templates: protecting sensitive member data; reliability of our system; and productivity.

We compare the possibility of high-risk cyberattacks to bad weather that can also wreak havoc on our electric system. When Mother Nature strikes, we follow procedures that have been in place for decades to get your electric service back on as quickly and safely as possible. And we now have procedures in place to follow if Mr. Mayhem attempts to attack our electric system.

## BOARD OF DIRECTORS

Ashley Chilton • Chairman  
Randy Stevens • Vice Chairman  
Roger Taylor Jr. • Secretary-Treasurer  
R. Wayne Stratton • Diana Arnold  
Pat Hargadon  
Debra J. Martin • President & CEO  
Donald T. Prather • Attorney

### Shelbyville Office Hours

Monday - Friday:

7:30 a.m. - 4:30 p.m.

Mailing Address: 620 Old Finchville Road  
Shelbyville, KY 40065-1714  
(502) 633-4420

### Bedford Office Hours

Monday - Friday

7:30 a.m. - 4:30 p.m.

closed for lunch from  
11:30 a.m. - 12:45 p.m.

(502) 255-3001

### Remote Payment Centers

Henry County Supply

Monday, Wednesday, Friday: 8 a.m. - 5 p.m.

Tuesday, Thursday: 8 a.m. - 6 p.m.

Saturday: 8 a.m. - 3 p.m.

Riverside

Smoker's Friendly

Monday - Thursday: 8:00 a.m. - 6:30 p.m.

Friday and Saturday: 8:00 a.m. - 7:30 p.m.

Sunday: 9:30 a.m. - 5:30 p.m.

For information or to report an outage

**1-800-292-6585**

Visit our Web site at:

[www.shelbyenergy.com](http://www.shelbyenergy.com)



E-mail: [shelbyenergy@shelbyenergy.com](mailto:shelbyenergy@shelbyenergy.com)

#### Online Bill Pay:

Access your Shelby Energy account  
through our Web site at  
[www.shelbyenergy.com](http://www.shelbyenergy.com).

Click on "Online Bill Pay" to view your  
electric bill and make payments by debit  
card, e-check, Visa, or MasterCard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

**The new connect survey winner for November 2016 is Sherri Wilson of Shelbyville.**

Dear Member,

As most of you are now aware, either by reading the official notice in a local newspaper or by a direct mailing, Shelby Energy Cooperative, Inc. has filed an application, Case No. 2016-00434, with the Kentucky Public Service Commission ("Commission") for a rate adjustment.

No manager of a cooperative looks forward to informing their members that their monthly utility bill will be increasing. However, it's a necessary increase that will permit us to upgrade and maintain existing lines, build new lines, and clear right-of-ways on the distribution system. This is essential to ensure we can continue to provide safe and reliable energy to our members.

Our mission and commitment to our members of providing safe, reliable, and cost-effective service hasn't changed. In addition to our mission, we are committed to maintaining the financial stability and integrity of Shelby Energy.

To meet operational needs, Shelby Energy has filed only two applications for a rate increase in the last 33 years when it cost 20 cents to mail a letter, a loaf of bread was \$.66, and an average cost for a gallon of gasoline was \$1.26.

Shelby will only receive the increase if the Commission believes it is required for the dependable operation of the cooperative. If the rate adjustment is approved by the Commission, it will be several months before it takes effect for our members.

The increase to residential services will occur in three phases with the first phase, approximately 60 percent, taking place upon approval by the Commission, and the remaining two phases, approximately 20 percent each, taking place annually over the next two years from the initial approval date by the Commission.

The average residential member will have a monthly increase to their bill of approximately \$4.64 with the first phase of the adjustment and \$1.64 each for the last two phases, totaling \$7.92 each month thereafter.

The rate adjustment will result in a 5 percent increase to Shelby's operating revenues, totaling over \$1.9 million and will cover an approximate increase in expenses for the following areas:

- \$ 420,000: Depreciation study ordered by the Commission during the last rate case
- \$1,100,000: Right-of-way clearing and other system maintenance and operations costs
- \$ 475,000: Administrative costs associated with property taxes, loan interest, labor, etc.

The average home in Kentucky has 30 percent leakage in the ductwork and 60 percent air filtration externally. Repairs are often inexpensive and can dramatically improve energy efficiency. Shelby offers free energy audits to its members. Please contact our energy advisor so we can assist you in learning about your energy use and how you can control your energy costs.

Shelby Energy has many tips and programs that can help members control energy costs. You can download simple energy tips on our website at [www.shelbyenergy.com](http://www.shelbyenergy.com) or contact us directly to discuss our energy-efficiency rebate programs. In addition, your cooperative offers Prepay Service along with Levelized and Fixed Budget billing to help better manage your monthly bill.

The management of your cooperative is working to contain costs at Shelby Energy. We appreciate your cooperation and support during this process and will keep you informed as the request for the adjustment is being considered. Thank you for the opportunity to serve you.


Debra J. Martin  
President & CEO  
Shelby Energy  
Cooperative



## Dave is paying his electric bill with Shelby Energy's BANKDRAFT Service

- The *BANKDRAFT* payment option takes the hassle out of manually paying your bill. It is a stress free way to make your payment on time and avoid late fees.
- Your bank account will be debited on the due date of your bill each month.
- With the *BANKDRAFT* service you may elect to receive an e-bill rather than a paper bill.
- To sign up for *BANKDRAFT*, call **1-800-292-6585** to request the sign-up form or print the form located on the Billing Services page of our website at [www.shelbyenergy.com](http://www.shelbyenergy.com).

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New participants of *BANKDRAFT* will receive a one-time \$10 bill credit!

### Shelby Energy Cooperative, Inc. Summary of Bylaws Relating to Annual Meeting Election Process

**Nominations.** It will be the duty of the Board to appoint, not less than eighty (80) days nor more than one hundred and forty (140) days before the date of the meeting of the members at which directors are to be elected, a nominating committee consisting of not less than two (2) nor more than six (6) members, who shall be selected so that at least one member from each district from which a director is to be elected will serve on the nominating committee. No officer or director shall be on such committee. The committee shall prepare and post at the principal office of the Cooperative at least seventy (70) days before the meeting a list of nominations for directors.

Any nomination by members shall be submitted to the headquarters office of the Cooperative or to the Secretary at least sixty (60) days prior to the annual meeting by filing with the Secretary a petition calling for the nomination signed by at least one hundred (100) members who reside in the same district as the person who is being nominated. Each page of the petition shall contain a verbatim statement of such nomination(s). The petition shall be signed by each member in the same name he or she is billed by the Cooperative and shall state the signatory's address as the same appears on such billings.

The Secretary shall mail with the notice of the meeting a statement of the number of directors to be elected from each district and showing separately the nominations made by the nominating committee and the nominations made by petition, if any. No nominations may be made from the floor. Notwithstanding the provisions contained in this section, failure to comply with any such provisions shall not affect in any manner whatsoever the validity of any action taken by the Board after the election of directors.



## Get Paid to Upgrade.

We offer a cash incentive for purchasing an ENERGY STAR certified appliance.



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A Touchstone Energy<sup>®</sup> Cooperative 



# Don't TOY with your SAFETY

When you are playing outdoors, keep a safe distance from power lines, substations and other equipment your electric co-op uses to send electricity to your home.



**F**lying remote controlled toys is a great way to have fun, but accidentally making contact with a power line or other electrical equipment can be dangerous and in some cases, even deadly.

- Never fly kites or remote controlled toys near power lines.
- Stay away from power lines, meters, transformers and electrical boxes.
- Never climb trees near power lines.
- If you get something stuck in a power line, call your electric co-op.
- Never touch or go near a downed power line.



## A Reminder to High School Juniors & Seniors:

The deadline for Shelby Energy scholarship and Washington Youth Tour applications is March 10, 2017.

Don't miss out on these great opportunities!