



Shelby Energy Cooperative

A Touchstone Energy® Cooperative



December 2017



*Merry Christmas and Happy
New Year from Shelby Energy!*



Shelby Energy will be working the Santa shift

BOARD OF DIRECTORS

Ashley Chilton • Chairman
Pat Hargadon • Vice Chairman
Roger Taylor Jr. • Secretary-Treasurer
R. Wayne Stratton • Diana Arnold
Jeff Joyce
Debra J. Martin • President & CEO
Donald T. Prather • Attorney

Shelbyville Office Hours

Monday – Friday:

7:30 a.m. – 4:30 p.m.

Mailing Address: 620 Old Finchville Road
Shelbyville, KY 40065-1714
(502) 633-4420

Remote Payment Centers

Henry County Supply

Monday, Wednesday, Friday: 8 a.m. – 5 p.m.

Tuesday, Thursday: 8 a.m. – 6 p.m.

Saturday: 8 a.m. – 3 p.m.

Riverside

Smoker's Friendly

Monday - Thursday: 8:00 a.m. – 6:30 p.m.

Friday and Saturday: 8:00 a.m. – 7:30 p.m.

Sunday: 9:30 a.m. – 5:30 p.m.

Poppy's General Store

24 Equity Drive, Bedford, KY 40006

(502) 663-6028

Mon. – Sat. 5:30 a.m. – 9:00 p.m.

Sunday 12:00 p.m. – 9:00 p.m.

For information or to report an outage

1-800-292-6585

Visit our website at:

www.shelbyenergy.com

Email: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account

through our website at

www.shelbyenergy.com.

Click on "Online Bill Pay" to view your electric bill and make payments by debit card, e-check, Visa, or Mastercard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

The new member survey winner for September 2017 is Darryl Stratton of Shelbyville, KY.



You may not know it, but Shelby Energy has employees who work Santa's shift each year to make sure your Christmas stays bright.

Although our cooperative office will be closed on Monday and Tuesday, December 25th and 26th, some of our employees will report for duty—or be on call—to ensure the power is on to keep your home warm, the eggnog stays cold, the Christmas tree lights continue twinkling and your holiday meal can be cooked for the whole family.

Line technicians from our Operations Department, along with other employees, will be available to work while the office is closed. This team of employees will monitor our system to look for any problems that might affect your power. Thanks to modern technology, we can often restore service quickly without calling in extra help, but we are prepared to dispatch our skilled line technicians to make needed repairs.

These technicians are willing to step away from their own holiday celebrations to make sure you and your family enjoy yours, because serving our members is the reason we exist.

If weather conditions prevent

motorized switches from working, employees will travel to remote areas and open them manually. If any automated systems detect alarms or malfunctioning equipment, line technicians will physically check our lines and system equipment. If there is a major outage, additional employees will be called in to assist during these situations.

Cooperative employees will also be working the controls around the clock at the plants that provide power to Shelby Energy and Kentucky's Touchstone Energy Cooperatives.

That's why you can count on our team to restore your power as quickly as possible—even on Christmas and when our office is closed. This is our everyday commitment to you. At Shelby Energy, the best interest of our members always comes first.

Here's hoping you won't need us this holiday season, but know that those employees working Santa's shift will be ready to spring into action if the power goes out. From all of us here at Shelby Energy, Happy Holidays one and all!

To report an outage, call 1-800-292-6585.



Shelby Energy's offices will be closed on Monday, December 25th, Tuesday, December 26th, and Monday, January 1st, in observance of the holiday season. If you experience an outage, please call (800) 292-6585.

We hope you have a safe and happy holiday!

Kentucky Lineman's Rodeo 2017



Line technicians from across Kentucky represented electric cooperatives at the 2017 Kentucky Lineman's Rodeo at Jackson Energy Cooperative, September 28th and 29th. They tackled complex speed- and safety-based challenges while family, friends and co-workers cheered them on.

Shelby Energy had six line technicians competing this year in various events as a team and individually. The teams of Michael Nethery, Richard

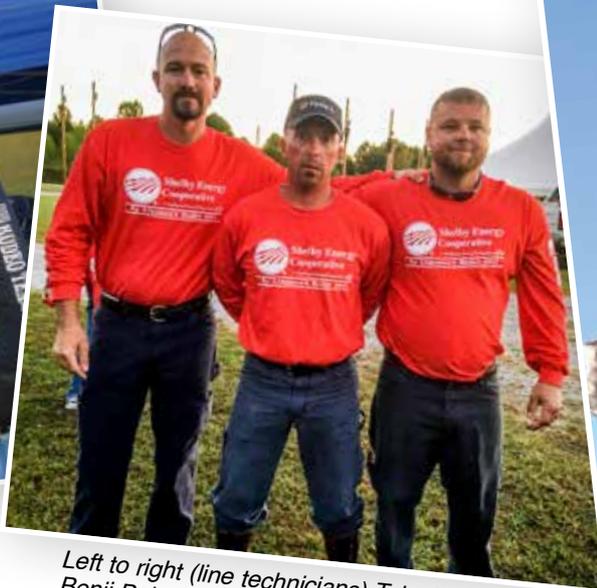
Spoonamore and Mike Mason and Benji Bohannon, Tyler Workman and Brandon Keyton competed in the Rodeo Journeyman Team events. Tyler Workman, Richard Spoonamore and Michael Nethery each competed in the Individual Journeyman events. All of the Shelby Energy participants did a great job. Our team of Benji Bohannon, Brandon Keyton and Tyler Workman placed third in the medley event. Michael Nethery placed first in every

senior lineman event, except hurt man, and placed first overall.

The Kentucky Lineman's Rodeo is such a great event for promoting the importance of safety throughout the electric industry, and Shelby Energy looks forward to participating each year. We are very proud of the effort our line technicians put forth in this year's competition and thankful for their dedication and diligence in making safety their number one priority.



Left to right (line technicians) Mike Mason, Richard Spoonamore and Michael Nethery.



Left to right (line technicians) Tyler Workman, Benji Bohannon and Brandon Keyton.



Line technician Michael Nethery.

In a holiday rush? Don't skimp on safety

It's almost time to unpack the holiday lights and dress the house for Christmas. Between Christmas shopping, party planning, school concerts and work, however, you might be tempted to deck your halls in a hurry.

Slow down. The winter holidays can be the best time of the year—as long as you and your family stay safe.

No matter how busy you are, take care to protect your home from the risk of fire as you celebrate the holidays. A

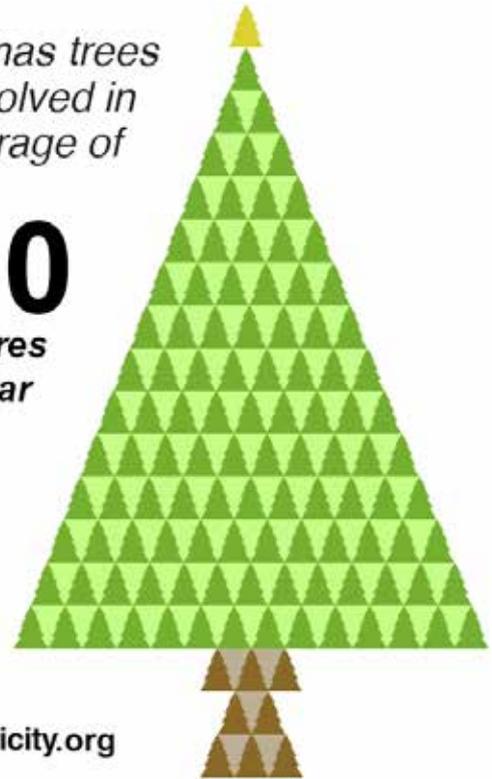
third of all residential fires occur during the winter, according to the National Fire Protection Agency. Don't let your home become a statistic because you didn't take time for safety.

Pay attention to:

- **Overloaded outlets and electrical cords.** Invest in a high-quality power strip, where you can plug extra lights, appliances and decorations.
- **Hidden electrical cords.** Never run cords under rugs or in high-traffic areas. People can trip over them, and the rug can cause wear on a cord, making it vulnerable to overheating and starting a fire.
- **Cracked or frayed wire on a cord.** If you see one that's damaged, throw it away.
- **Extension cords.** After the holidays are over, pack them up and store them with your decorations. Extension cords are not designed for permanent use.
- **Smoke alarms.** Keep your smoke detector and carbon monoxide alarm batteries fresh. Change them before company arrives.

Christmas trees are involved in an average of

210
home fires each year



Safe
Electricity.org

Information collected from National Fire Protection Association

During this season of giving,
give the gift of the sun

Cooperative Solar
www.cooperativesolar.com

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